

Date:

Product Name: Benchmark Factory for Databases

Product Version: 6.7

Contact for more information: <http://www.quest.com>

Summary table

Criteria	Supporting features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Supported. Please refer to the attached VPAT	
Section 1194.22: Web-based internet information and applications		Benchmark Factory is not considered a Web-based product.
Section 1194.23: Telecommunications Products		Benchmark Factory is not considered a Telecommunications product
Section 1194.24: Video and Multi-media Products		Benchmark Factory does not use multimedia
Section 1194.25: Self-Contained, Closed Products		Benchmark Factory is not a self-contained product
Section 1194.26: Desktop and Portable Computers		Benchmark Factory is software as defined under section 1194.21
Section 1194.31: Functional Performance Criteria	Supported. Please refer to the attached VPAT	
Section 1194.41: Information, Documentation and Support	Supported. Please refer to the attached VPAT	

Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with minor exceptions: Benchmark Factory supports Microsoft Windows accessibility features including StickyKeys, FilterKeys, Magnifier, Narrator, and High Contrast. Keyboard access is provided throughout Benchmark Factory and its help system. Keyboard shortcuts, shortcut keys, and menu commands are readily available.	Minor exceptions in Benchmark Factory applications involve limited keyboard access or inconsistent navigation between some console and in dialog windows. Most of these occurrences are often solved by minor workarounds.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported with minor exceptions: Benchmark Factory supports most accessibility settings of the operating system and in no case disrupts or disables any accessibility features of the operating system. Benchmark Factory supports large and extra large fonts in the title bar, toolbars and most dialogs.	Exceptions are features that do not support large font settings or high contrast settings. These features are documented in 1194.21(g).
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.		
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported with minor exceptions: Benchmark Factory supports technologies that make computer programs more accessible to people who use Assistive Technology. Benchmark Factory fully supports Windows Appearance Properties to provide visual on-screen focus and tracking throughout.	Benchmark Factory supports Microsoft Active Accessibility (MSAA) with some minor exceptions in inconsistent or loss of focus when navigating between the various console panes in the User Interface (UI).
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.		
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported with minor exceptions: Benchmark Factory's User Interface elements include menu bars, toolbars, check boxes and buttons, to name a few.	Benchmark Factory supports MSAA for all user interface elements with certain exceptions including limited information conveyed about some UI elements such as dropdown list boxes and console pane controls.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported: Benchmark Factory utilizes standard and consistent images throughout. All toolbar and menu images also utilize tooltip text to further convey their meaning.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information	Supported: Benchmark Factory uses standard system	

<p>that shall be made available is text content, text input caret location, and text attributes.</p>	<p>functions to send textual information to the operating system in all cases.</p>	
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supported with minor exceptions: Benchmark Factory supports large fonts in the title bar, toolbars, and in some dialogs. Benchmark Factory does not extend operating system user defined font settings to the some of the pages in the console pane. Benchmark Factory does, however, support Microsoft Windows accessibility features, such as Magnifier, in these pages and in the other console panes.</p>	<p>Benchmark Factory does not support large font mode in dialogs/pages where large fonts would render the dialog/page impossible to read. The operating system magnifier application is available to magnify dialog/page text.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supported: Benchmark Factory does not use animation to display critical information to the user.</p>	
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supported with minor exceptions: Benchmark Factory, with few exceptions, does not use color to convey information, indicating an action or prompting a response.</p>	<p>Minor exceptions include graph color coding, but the user has the option to change all colors to a selection of their choice.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Supported: Benchmark Factory provides a variety of color selections and contrast levels only for the graphs.</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported: Benchmark Factory does not use flashing or blinking objects or text in any portion of the application interface</p>	
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported: Benchmark Factory does not use any electronic forms</p>	

Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<p>Supported with minor exceptions: Benchmark Factory supports technologies that make computer programs more accessible to people who use Assistive Technology.</p> <p>Benchmark Factory does not support the use of screen readers to access user interface information.</p>	<p>Commonly-used Assistive Technology may be used with Benchmark Factory. Users of AT should contact their AT vendor to assess the compatibility of their product.</p> <p>The operating system magnifier application is available to magnify text.</p>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.		
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	<p>Supported: Benchmark Factory does not require user hearing for access to any application functionality. Benchmark Factory does not use any form of audio cues.</p>	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<p>Supported: Benchmark Factory does not require user hearing for access to any application functionality.</p>	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<p>Supported: Benchmark Factory does not require speech recognition.</p>	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<p>Supported with minor exceptions: Benchmark Factory supports some operating system tools such as StickyKeys and FilterKeys as well as other Assistive Technologies.</p> <p>When the StickyKeys feature is on, the user can press a modifier key (SHIFT, CTRL, or ALT) and then another key in sequence rather than at the same time, to enter shifted (modified) characters and other key combinations. Pressing a modifier key once <i>latches</i> the key down until the user presses a non-modifier key or clicks a mouse button. Pressing a modifier key twice <i>locks</i> the key until the user presses the key a third time.</p> <p>The FilterKeys accessibility feature allows the user to set the keyboard repeat rate, acceptance delay and bounce rate.</p>	<p>Benchmark Factory supports operating system tools such as StickyKeys and FilterKeys, as well as assistive technology that supports MSAA (save for the exceptions noted in 1194.21).</p>

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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