

**Date:** May 5, 2011  
**Product Name:** SharePlex<sup>®</sup> for Oracle  
**Product Version:** 7.6.0  
**Contact for more information:** <http://www.quest.com>

### Summary table

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
Section 1194.21: Software Applications and Operating Systems	Supported. Please refer to the attached VPAT	
Section 1194.22: Web-based internet information and applications	Not Applicable	SPO is not a Web-based application nor contains Web-based elements.
Section 1194.23: Telecommunications Products	Not Applicable	SPO is not a telecommunications product.
Section 1194.24: Video and Multi-media Products	Not Applicable	SPO does not use multimedia
Section 1194.25: Self-Contained, Closed Products	Not Applicable	SPO is not a self-contained product.
Section 1194.26: Desktop and Portable Computers	Not Applicable	SPO is software as defined under section 1194.21
Section 1194.31: Functional Performance Criteria	Supported. Please refer to the attached VPAT	
Section 1194.41: Information, Documentation and Support	Supported. Please refer to the attached VPAT	

## Section 1194.21 Software applications and operating systems

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	All features in SPO can be accessed via the keyboard. On non-Windows platforms, all functionality is accessed via a command line interface. On Windows, a GUI utility is provided to start and stop services, where all functionality is accessible via the keyboard.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	SPO does not disable or interfere with any accessibility features of the host system.
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported	SPO on non-Windows platforms has no GUI. All functionality is accessed via the command line interface. For SPO on Windows platform, focus can be changed by either using the mouse or keyboard when using the GUI utility. A command line interface is also available on Windows.
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported	
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	Images appear only on Windows platform version of the product. Images do not appear on non-Windows platforms.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	Images appear only on Windows platform version of the product. Images do not appear on non-Windows platforms.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	All text information is displayed by using standard operating system functions and programming interfaces.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	SPO does not override any color, contrast, or other user-selected interface elements.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supported	SPO does not rely on animations.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	SPO does not make any use of color on non-Windows platforms. On Windows, other than what is provided by Windows for changing the color of various visual elements, no color coding is performed
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	SPO does not have any color or contrast adjustment settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	SPO does not have any of these elements.

## Voluntary Product Accessibility



<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported</p>	<p>Pertaining only to the Windows platform, the interface dialogs (screens) used by SPO use standard Windows dialog controls. Full support is available for tabbing between controls using the keyboard. Graphics are kept to a minimum and are not needed for interpretation of the current operation.</p>
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**Section 1194.31 Functional performance criteria**

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with compatible Assistive Technology (AT). See remarks.	SPO does not have a special mode of operation for the blind. SPO does support the use of screen readers.  SPO relies on operating system for any and all Assistive Technology support. SPO does not interfere with nor improve upon any of the Accessibility Options provided by the host operating system.  On Windows, SPO supports standard tabbing between GUI elements and keyboard navigation.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported with compatible AT. See remarks.	See comments from 1194.31 (a) above.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	No hearing requirements in application
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	No audio functionality in application.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	No speech requirements in application.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	

**Section 1194.41 Information, Documentation and Support**

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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